



CCD Solutions in Action

Meticulous Planning and Technical Know-how Prove Vital in Critical Data Centre Move

CUSTOMER PROFILE

The largest, independently owned, residential lettings agent in the UK with sites in the South, Home Counties and East of England provides lettings service to landlords, tenants and investors from their network of over 60 branches. Its focus on service delivery, excellence and independent advice within its market sector has fuelled strong, consistent growth and earned the firm a leadership position in the industry.

CHALLENGE

In response to their growth generated by business development and several acquisitions, the company constructed a new state-of-the-art data centre to house its Information Technology organization.

The task of moving the existing infrastructure into the new data centre was the largest IT Project ever undertaken by Leaders. The highly sophisticated environment included 20 servers, two Storage Area Networks (SANs), and the company's entire backup infrastructure.

To minimize impact on business operations, the company wanted to begin the move after close of business on a Friday and have the new data centre up and running first thing Monday morning. Success would depend upon selecting an organization with the right mix of technical knowledge, implementation experience and project management skills.

SOLUTION

Working alongside Leaders' IT Department CCD consulted to create a detailed plan to specify the data centre infrastructure and the ultimate move plan, which took into account many critical pre-move tasks. These details, often overlooked by less experienced organisations, made all the difference when undertaking a project on tight deadlines.

“CCD’s planning was critical to the success of this project. I firmly believe there is no way we would have met our goal to move our data centre in one weekend and have everything up and running by Monday morning without them. It was worth every penny we spent to have CCD work with us on this project.”

I.T. Director

CCD AT THE HELM

CCD's experience, knowledge and dedication enabled Leaders to:

- Successfully plan, and execute an error-free move of a complex data centre to a new location
- Minimize downtime by completing the move during off-business hours
- Maintain focus on important day-to-day operations by relying on CCD's expertise to manage all -move activities

Making *IT* Easy



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CCD installed new racks, Fibre Optic and Copper cabling for the new data centre as well as the logistics for the move including non-descript moving vehicle and flight cases for the safe transport of servers. Documentation depicting the wiring schema, move priority, and schedule was created.

When the moving day arrived, CCD's careful planning was put to the test. A team of CCD engineers working alongside Leaders IT function worked throughout the weekend to manage the project, un-install, move, transport and re-install all the equipment.

The upfront work and careful planning paid off, and the move was accomplished smoothly and efficiently with minimal impact to the business. When the company opened on Monday morning, the new data center was up and running, ready for business with the majority of user not noticing that anything had happened which is a testimony to the thoroughness of the plan.